# **Running effective meetings**

Too many businesses have too many meetings that don't get results.

The solution is to have better meetings.

#### Here's how:

# State the meeting's purpose

There are three main types of meetings; for the best results, let people know ahead of time whether you'll be:

- Planning
- Problem solving
- Information sharing





#### Have a structure

Having a 'roadmap' will help your meeting get where it needs to go; your plan should include:

- Agenda and timing
- Who's running it
- Plan for including remote attendees, or sharing afterwards
- □ Who's taking notes and recording decisions

# Invite the right people

Invite people to your meeting who:

- □ Are directly involved
- □ Are decision-makers
- Have important knowledge



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If people can't attend in person:

**Be inclusive** 

- Arrange a video link (e.g. Zoom or MS Teams) or phone dial-in
- □ Share notes with anyone who wasn't there
- Get their feedback before the next meeting

### **Stay on time**

Everybody hates meetings that drag on, so:

- □ Allow enough time
- □ Use your agenda to cover everything
- □ Schedule another meeting if your meeting goes over





#### **Have clear rules**

To get the best contribution from everyone:

- D Phones off (and no checking email)
- Don't interrupt others
- □ Make sure everyone has a say

#### **Agree on outcomes**

Before everyone leaves:

- Assign tasks
- □ Share information with relevant people
- Schedule next meeting





## **Follow up**

Before the next meeting:

- □ Check in on tasks before they're due
- Reassign tasks if needed

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#### Check people's schedules before organising

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